

Terms & Conditions

LAST MODIFICATION: JULY 19, 2024

1. Acceptance of the Terms of Service

These Terms of Service are entered into between You and Car Glass Pro LLC and/or entities related and affiliated companies (collectively "Car Glass Pro", "we" or "us"). The following terms and conditions, together with our Privacy Policy and any another general privacy document (collectively, these "Terms of Service"), govern your access to and use of websites that post a link to these Terms of Use. Service: carglassprollc.com. (our "Website"), applications or other services that we offer where these Terms of Service are posted, including any content, features, functionality and services offered on or through it, that we make available to you (collectively, the "Services"), whether as a guest or registered user and regardless of how you access or use them, whether through a computer, mobile device or otherwise.

Please read the Terms of Service carefully before you begin using the Services.

BY USING THE SERVICES, YOU ACCEPT AND AGREE TO BE BOUND BY THESE

TERMS OF SERVICE AND OUR PRIVACY POLICY, FOUND ON OUR WEBSITE INCORPORATED HEREIN BY REFERENCE. IF YOU DO NOT WISH TO ACCEPT THESE TERMS OF SERVICE OR THE POLICY PRIVACY, YOU SHOULD NOT ACCESS OR USE THE SERVICES.

The Services are offered and available to users who are 16 years of age or older. To the use this Website, you represent and warrant that you comply with all requirements of previous eligibility. If you do not meet all these requirements, you should not access or use the Website.

2. Changes to the Terms of Service

We may review and update these Terms of Service from time to time at our discretion.

sole discretion. Unless we indicate otherwise, all changes are effective. effective at the time of notice and apply to all access and use of the Services to from then on. However, any change to the provisions established in The Governing Law and Jurisdiction will not apply to any dispute for which the parties have received actual notice on or before the date on the change to be posted to the Services.

Your continued use of the Services after the posting of the Terms of Revised Service means that you accept and agree to the changes.

3. Your privacy



Any information that you provide to us or that we collect through your use of the Services is subject to our Privacy Policy found on our site Web. By using the Services, you agree to all actions we take with you regarding your information in accordance with the Privacy Policy.

Car Glass Pro LLC

We reserve the right to withdraw or modify the Services, including any content, information or other materials that we provide through the Services or in connection with them ("Service Content") in our sole discretion and without prior notice. We will not be liable if, for any reason, all or part of the Services or the Service Content is not available at any time or during any period. To access the Services, you may be required to create an account providing certain registration data or other information.

Regardless of whether you register with us or use the Services as a guest, It is a condition of your use of the Services that all information you provide in the Services is correct, current and complete. If you choose or are provided a username, password or any other information as part of our security procedures, you must process such information confidential and you must not disclose it to any other person or entity. Also You acknowledge that your account is personal to you and agree not to provide any other person access the Services or parts of them using your username, password or other security information. You agree to notify us immediately of any access or unauthorized use of your username or password or any other violation of safety. We have the right to disable any username, password or other identifier, whether chosen by you or provided by us, in any time, in our sole discretion, for any reason or no reason, even if, in In our opinion, you have violated any provision of these Terms of Service.

5. Access to mobile devices

To the extent you access the Services through a mobile device, they may Your carrier's standard charges, data rates, and other fees may apply. wireless services. Additionally, your provider may prohibit or restrict downloading, installation or use of certain mobile services or applications, and not all of them may mobile services or applications work with all providers or devices. If you change or deactivate your mobile phone number, you agree Immediately update your Car Glass Pro account information.

6. Intellectual property

The Services and Service Content and all rights therein are property of Car Glass Pro, its licensors or other suppliers of such material, and are protected by copyright, trademark, patent, trade secrets and other proprietary rights. Subject to your



compliance with these Terms of Service, Car Glass Pro grants you a limited, revocable, non-exclusive, non-transferable license in the United States to access and use the Services and Service Content solely for your use personal and non-commercial. No right, title or interest in the Services or any Service Content, and all rights not expressly Granted rights are reserved for Car Glass Pro and its licensors. Any use of the Services and/or the Content of the Service that is not expressly permitted by Terms of Service constitutes a violation of these Terms of Service and may violate copyright, trademark and other laws.

7. Trademarks

The Car Glass Pro names and logos, as well as all names, logos, Car Glass Pro related product and service names, designs and slogans, You must not use such marks without the prior written permission of Car Glass Pro. All other names, logos, product and service names, designs and slogans on the Services are trademarks of their respective owners.

8. Promotional codes

Car Glass Pro may, at its discretion, provide you with codes from time to time that will allow you to use the Services without payment or with a reduced payment ("Codes Promotional Codes"). You agree that Promotional Codes are personal to you and not They cannot be sold, transferred or shared with third parties. Without limiting the foregoing, you You agree not to post Promotional Codes on websites or otherwise share them. with the audience. Promotional Codes have no cash value and may expire Before its use. We reserve the right to disable or change the value of a Promotional code that has been issued at any time and for any reason. 9. Fees and payments; refunds are not accepted Car Glass Pro offers several different purchasing options for use of the Services. You can pay for the Services by credit card or with your PayPal account. You You represent and warrant to Car Glass Pro that all payment information you provide to Car Glass Pro is true and correct and that you are authorized to use said account. pay. You agree to promptly update your account information with any change that may be necessary (for example, a change in your shipping address billing or credit card expiration date). THE FEES YOU PAY ARE NON-REFUNDABLE. However, from time to time when and at our sole discretion, we may choose to provide you with a refund, discount or other single consideration ("credit"). The granting of credit in one occasion does not entitle you to credit in the future for a similar occasion, nor do we obligates you to provide credits in the future, under no circumstances. If you have any If you have any questions about our refund policy, please contact Car Glass Pro. (See Notices to Us and Your Comments and Concerns. CANCELLATIONS. In the case of prepaid services booked through the Website, A cancellation fee, plus applicable taxes, may be charged if the service is canceled in its entirety. You will be refunded the amount of the original payment less



the cancellation fee. Any partial cancellation of prepaid services will be will refund your credit card after the service has been performed remaining. You can reschedule service at any time without incurring any service charges. cancellation. 10. User behavior may use the Services and Service Content solely for the purposes lawful and in accordance with these Terms of Service. You agree not to use the Services or Service Content: applicable international law (including, but not limited to, laws relating to the export of data or software to and from the US.

- For the purpose of exploiting, harming or attempting to exploit or harm minors. any way exposing them to inappropriate content, asking them personally identifiable information or otherwise.

- Engage in any other conduct that restricts or inhibits the use or enjoyment of the Services or the Service Content by any person, or who, as determined by us, may harm Car Glass Pro or users of the Services or expose them to liability.

- Use the Services in any manner that could disable, overburden, damage or impair the Website or interfere with the use of the Services by third parties, including your ability to engage in real-time activities through through the Services.

- Use any robot, spider or other automatic device, process or means to access the Services for any purpose, including monitoring or copy of any Service Content.

- Use any manual process to monitor or copy any Content of the Service or for any other unauthorized purpose without our prior written consent.

- Use any device, software or routine that interferes with the correct operation of the Services.

- Introduce viruses, Trojan horses, worms, logic bombs or other material that is malicious or technologically harmful.

- Attempt to gain unauthorized access to, interfere with, damage or disrupt any part of the Services, the servers on which the Services are stored or the Content of the Service, or any server, computer or database connected to the Services.

- Attack the Services via a denial-of-service attack or a distributed denial of service.

- Transmit or procure the sending of any advertising or promotional material, including any "junk mail", "chain letter" or "spam" or any other similar request.

- Impersonate or attempt to impersonate Car Glass Pro, a Car Glass Pro employee, or another user or any other person or entity (including, but not limited to, the use of email addresses or screen names associated with any of the above).

- Attempt in any way to interfere with the proper functioning of the Services.

11. User Contributions Car Glass Pro may, in its sole discretion, permit you from time to time to post, submit, post, display or transmit (, "send") to Car Glass Pro through the Services content or materials, including, but not limited to, comments related to



services. Any User Contribution you submit will be considered non-confidential and not owner. By providing any User Contribution on the Services, you grants us and our affiliates, business partners and service providers services, and to each of their respective licensees, successors and assigns, the right to use, reproduce, modify, perform, display, distribute and otherwise disclose to third parties such material for any purpose, without prior notice or consent on your part, and without payment to you or any person or entity.

You represent and warrant that:

- Your User Contributions will not contain any material that is defamatory, obscene, indecent, abusive, offensive, harassing, violent, hateful, inflammatory or otherwise objectionable or that otherwise violates the rights legal rights (including rights of publicity and privacy) of others or contain any material that may give rise to any civil or criminal liability in accordance with applicable laws or regulations;
- Neither your User Contributions nor the use of your User Contributions as contemplated herein will infringe any patent, trademark registered trademark, trade secret, copyright or other intellectual property or other rights of any other person or entity;
- All of your user contributions do and will comply with these Terms. of service. You understand and acknowledge that you are responsible for any User Contributions. that you submit or contribute, and you, not Car Glass Pro, have full responsibility for such content, including its legality, reliability, accuracy and appropriateness. We are not responsible, nor are we obligated to third parties, for the content or the accuracy of User Contributions submitted by you or any other user of the Services.

12. Monitoring and execution; termination

We have the right to:

- Reveal your identity or other information about you to any third party who affirm that material posted by you through or in connection with your use of the Services is efamatory or otherwise violates your rights, including your intellectual property rights or your right to privacy.
- Reveal your identity or other information about you to any third party allege that any act or omission attributable to you violates your rights, the law applicable or these Terms of Service.
- Take appropriate legal measures, including, without limitation, referral to police authorities, for any illegal or unauthorized use of the Car Glass Pro LLC<carglassprollc@gmail.com
- Terminate or suspend your access to all or part of the Services for any reason or no reason, including, without limitation, any violation of these Terms of Service.



Without limiting the foregoing, we have the right to fully cooperate with any police authority or court order requesting or ordering us to reveal the identity or other information from any person who posts materials on or through the Services or in any other way related to your use of the Services. YOU RESIGN AND RELEASES CAR GLASS PRO, EMPLOYEES AND SUPPLIERS FROM LIABILITY. SERVICES OF ANY CLAIM RESULTING FROM ANY ACTION TAKEN BY ANY OF THE ABOVE PARTIES DURING, OR TAKEN AS AS A RESULT OF INVESTIGATIONS BY SUCH PARTIES OR AUTHORITIES POLICE.

13. Confidence in published information

The information presented on or through the Services is provided solely for general information purposes. We do not guarantee the accuracy, completeness or usefulness of this information. Any reliance you place on such information is strictly at your own risk. We disclaim all liability arising from the reliance placed on such materials by you or any other visitor to the Services, or by any person who may be informed of any of its contents.

14. Changes to the Services

We may update the Content on the Service from time to time, but said Content is not necessarily complete or up to date. Consequently, any Some of the Content on the Service may be out of date at any time and will not We are obliged to update said material.

15. Other terms and conditions

Additional terms and conditions may also apply to parts, services or specific characteristics of the Services. All these terms and conditions Additional provisions are hereby incorporated by this reference into these Terms of Service. service.

16. Idea Submission Policy

Other than those that we have specifically requested (and to which specific additional terms), it is our policy not to accept or consider ideas or suggestions sent by our users. We have adopted this policy to avoid confusions and misunderstandings in case your ideas, suggestions or other materials are like those that have been (or may be) developed independent. Therefore, we are not responsible for any ideas, suggestions or material sent to us. If you still decide to send us ideas, suggestions or other materials, you agree that we are free to use these ideas, suggestions or other materials in any way we deem appropriate without any liability or payment of any kind to you.



17. Social Media Features

The Services may provide certain social media features that allow you to:

- Link from your own website or from certain third-party websites to certain content of the Services.
- Send emails or other communications with certain content, or links to certain content, on the Services.
- Cause limited portions of the content of the Services to be displayed or appear to be displayed on its own website or on certain third-party websites.

You may use these features only as they are provided to you, solely with respect to the content with which they are displayed and, in any case, of agree to any additional terms and conditions we provide regarding to these functions. We may disable all or some social media features and any link at any time and without prior notice, at our discretion.

18. Agreement to receive text messages

By providing your mobile phone number, you agree that CAR GLASS PRO may send you periodic SMS or MMS messages containing, among others, information important related to the service, updates, offers and promotions. To the By participating in the SMS/MMS Service, you agree to these Terms and the Privacy Policy. privacy. When you opt into our SMS/MMS program, you understand and agree that These Terms are incorporated into and form part of the SMS/MMS Terms of Use (and both documents are together referred to as the “Terms”). THE TERMS CONTAIN AN ARBITRATION AGREEMENT, WAIVERS OF LAWSUIT CLASS AND JURY, LIMITATIONS OF OUR LIABILITY AND OTHERS PROVISIONS AFFECTING YOUR LEGAL RIGHTS REGARDING THE SMS PROGRAM. PLEASE READ AND UNDERSTAND THESE TERMS CAREFULLY.

By opting for the SMS/MMS service, you:

- Authorize Car Glass Pro to use auto-dialing technology or not automatic to send text messages to the associated mobile phone number with your subscription (i.e. the number listed on the subscription form). subscription or, if there is none, the number from which you are sending the subscription or, if there is none, the number registered for the account associated with your subscription).
- Recognize that you do not have to agree to receive messages as a condition of buys.
- Confirm that you are the subscriber of the corresponding telephone number or who is the regular user of that number on a family or business plan and who You are authorized to subscribe.



- Please understand that message rates may apply and may vary and you accept these rates.
- The data we obtain from you in connection with this SMS/MMS service They may include your mobile phone number, your carrier's name and the date, time and content of your messages, as well as other information that you provide. We may use this information to contact you. you and provide you with the services you request from us.
- By subscribing to or otherwise using the Service, you acknowledge and agree that We will have the right to change and/or cancel the service at any time, with or without cause and/or prior notice. If you have any questions, please contact Car Glass Pro via text.

18.1 CHARGES AND CARRIERS.

Message and data rates may apply. Check the service contract with your mobile phone provider or contact your mobile phone provider to determine your phone's pricing plan and charges for sending and receiving messages of text. You acknowledge that you are responsible for any charges for messages, data or other charges you incur (usage, subscription, etc.) as a result of using the SMS service.

18.2

Carriers that support this feature are AT&T, T-Mobile®, Verizon Wireless, Sprint, Boost, S Cellular®, MetroPCS®, Cricket, Virgin Mobile and other smaller regional operators. The service may SMS may not be available on all wireless operators. Car Glass Pro can add or remove any wireless carrier from SMS/MMS service on any time without prior notice. Car Glass Pro and mobile operators are not responsible for undue delays, delivery failures or errors in messages.

18.3 TO STOP THE SMS/MMS SERVICE.

To stop receiving text messages from Car Glass Pro, reply with the keyword STOP any of the text messages you have received from Car Glass Pro. To Services operated through a different number, please send a text message with the keyword STOP to that number to unsubscribe. Your request for Cancellation may generate a confirmation text message or a request by text message to clarify the text messaging program it applies to (if has more than one). To complete your cancellation, please provide the requested clarification. You acknowledge that the text messaging platform will accept a request for unsubscribe if you reply only with the keyword STOP and agree that Car Glass Pro and its service providers shall have no liability for not comply with such requests. If you cancel your subscription to one of our text messaging programs, you can continue receiving text messages from Car Glass Pro through any other program



you have joined until you cancel your separate subscription to those programs. These Terms will continue to apply If you withdraw the consent mentioned above or cancel your subscription to the SMS/MMS service. Furthermore, you understand and agree that any request for cancellation may not take effect immediately, but will take effect as soon as possible possible within the limitations of Car Glass Pro systems.

18.4 HELP AND QUESTIONS.

You can text HELP for assistance on any moment. After sending us the SMS/MMS message “HELP”, you will We will how unsubscribe and the main menu, if applicable. also, can communicate with us.

18.5 CHANGE OF MOBILE PHONE NUMBER. NOTIFY CAR GLASS PRO

18.6 FREQUENCY OF DATA AND MESSAGES.

Message and data rates may apply to any messages we send to you and that you send us. This does not include messages that are not autodialed, such as those of sales associates, nor conversations with “HELP” suppliers. Yeah If you have any questions about your text or data plan, it's best to contact Contact your wireless carrier. If you have questions about the services provided by Car Glass Pro, please contact us via text message. Car Glass Pro will not be responsible for any delay in receiving messages of text. Delivery is subject to effective transmission by your carrier of grid.

19. Third Party Sites and Services

The Services may have links to other sites, services or resources provided by third parties or may be accessed in connection with them. These links or the ability to access other sites, services or resources from the Service is They are provided solely for your convenience. We have no control over the content of such sites, services or resources, and we accept no responsibility for them or for any loss or damage that may arise from their use. If you decide to access any third-party sites, services or resources linked to the Services or otherwise, accessible from them, you do so at your own risk and subject to the terms and conditions of use and the privacy policies of such sites.

20. Geographic restrictions

The owner of the Services is based in California, in the United States. No We guarantee that the Services or any of their contents are accessible or appropriate outside of the United States. Access to the Services may not be legal for certain people or in certain countries. If you access the Services from outside the United States, you do so on your own initiative and are responsible for the compliance with local laws.



21. Exclusion of guarantees

You understand that we cannot and do not guarantee that the files available for download from the Internet or the Services will be free of viruses or other destructive codes. You are responsible for implementing procedures and points sufficient controls to satisfy your antivirus protection requirements and accuracy of data input and output, and to maintain a medium external to our site for any reconstruction of any lost data. Car Glass Pro no RESPONSIBLE FOR ANY LOSS OR DAMAGE CAUSED BY A DISTRIBUTED DENIAL OF SERVICE, VIRUSES OR OTHER TERRESTRIAL TECHNOLOGICALLY HARMFUL THAT MAY INFECT YOUR COMPUTER EQUIPMENT, COMPUTER PROGRAMS, DATA OR OTHER PROPRIETARY MATERIAL DUE TO THEIR USE OF THE SERVICES OR PRODUCTS OBTAINED THROUGH THE WEBSITE OR ITS respond with instructions on how to use our service, as well as DOWNLOADING ANY MATERIAL POSTED ON IT OR ON ANY WEBSITE LINKED TO HIM. YOUR USE OF THE SERVICES, ITS CONTENT AND ANY SERVICES OR PRODUCT OBTAINED THROUGH THE WEBSITE IS MADE AT YOUR OWN RESPONSIBILITY. THE WEBSITE, ITS CONTENT AND ANY SERVICES OR PRODUCTS OBTAINED THROUGH THE WEBSITE ARE PROVIDED "AS IS" AND "AS AVAILABILITY", WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER Car Glass Pro NOR ANYONE ASSOCIATED WITH Car Glass Pro MAKES ANY WARRANTY OR REPRESENTATION REGARDING INTEGRITY, SECURITY, RELIABILITY, QUALITY, ACCURACY OR AVAILABILITY OF THE WEBSITE. WITHOUT LIMITING THE FOREGOING, NEITHER Car Glass Pro NOR ANY ASSOCIATED PERSON CON Car Glass Pro REPRESENTS OR WARRANTIES THAT THE WEBSITE, ITS CONTENT OR ANY SERVICES OR PRODUCTS OBTAINED THROUGH THE WEBSITE WILL BE ACCURATE, RELIABLE, ERROR-FREE OR UNINTERRUPTED, THAT THE DEFECTS WILL BE CORRECTED, WHICH OUR SITE OR THE SERVER THAT MAKES IT AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS OR THAT THE WEBSITE OR ANY SERVICE OR PRODUCT OBTAINED THROUGH THE WEBSITE THEY WILL OTHERWISE MEET YOUR NEEDS OR EXPECTATIONS. THIS DISCLAIMER DOES NOT APPLY TO CONTRIBUTIONS OF USER PROVIDERS PROVIDED BY YOU. Car Glass Pro HEREBY DISCLAIMS ALL WARRANTIES OF ANY WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, NOT INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE. THE FOREGOING DOES NOT AFFECT ANY WARRANTY WHICH CANNOT BE EXCLUDED OR BE LIMITED ACCORDING TO APPLICABLE LAW.

22. Limitation of liability

IN NO EVENT WILL Car Glass Pro, ITS AFFILIATES, BUSINESS PARTNERS OR ITS LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS OR DIRECTORS WILL BE LIABLE FOR DAMAGES OF ANY KIND, UNDER ANY LEGAL THEORY, ARISING OUT OF OR IN CONNECTION WITH ITS USE, OR INABILITY TO USE THE SERVICES, SERVICE CONTENT OR SUCH OTHER WEBSITES OR ANY SERVICES OR ITEMS OBTAINED THROUGH THE SERVICES, INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE, INCLUDING BUT NOT



LIMITED TO, PERSONAL INJURY, PAIN AND SUFFERING, EMOTIONAL DISTRESS, LOSS OF INCOME, LOSS OF PROFITS, LOSS OF BUSINESS OR SAVINGS ADVICE, LOSS OF USE, LOSS OF GOODWILL, LOSS OF DATA, WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT OR OTHERWISE, EVEN IF FORESEEABLE. IN NO EVENT WILL THE Car Glass Pro TOTAL LIABILITY TO YOU IN CONNECTION WITH THE SERVICES WILL EXCEED THE GREATER OF THE FOLLOWING AMOUNTS: (1) THE AMOUNT THAT YOU HAVE PAID Car Glass Pro IN THE PAST TWELVE (12) MONTHS; Or (2) FIVE HUNDRED DOLLARS (US\$500). THE FOREGOING DOES NOT AFFECT ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

23. Compensation and release

You agree to indemnify and hold harmless Car Glass Pro and their respective officers, directors, employees, contractors, agents, licensors, suppliers, successors and assigns from and against any claims, liabilities, damages, judgment, award, loss, cost, expense or fee (including fees reasonable attorneys' fees) arising out of or relating to your violation of these Terms of Service or your use of any information obtained from the Services. If you are a California resident, you waive Section Civil Code of California. California, which says: "A general release does not extend to claims that the creditor does not know or suspect that they exist in his favor at the time of executing the release, which If he had known them, they would have materially affected his agreement with the debtor." Yeah you are a resident of another jurisdiction, you waive any statute or doctrine comparable.

24. Applicable law and jurisdiction

All matters relating to the Car Glass Pro Services and these Terms of Service and any dispute or claim arising out of or related to them (in each case, including non-contractual disputes or claims), will be governed and shall be construed in accordance with the internal laws of the State of California without giving effect to any choice or conflict of laws provision or rule Any legal claim, action or proceeding arising out of, or related to, These Terms of Service or the Services will be instituted exclusively in the courts state or federal California, although we reserve the right to initiate any claim, action or proceeding against you for breach of these Terms of Service in your state or country of residence. You renounce each and every one of the objections to the exercise of jurisdiction over you by such courts and to the jurisdiction of said courts.

25. Disputes: Arbitration Agreement and Class Waiver.

Please read this section carefully. Except as otherwise provided in the Terms, you you waive your right to bring any claim in court before a judge or jury and to initiate or participate in any collective, class or other action.



25.1 BINDING ARBITRATION AGREEMENT.

Before initiating arbitration, you acknowledge and agree that you will first give us the opportunity to resolve your problem or dispute. This includes sending us a description in writing of your problem or dispute that includes, among other things, information or statements relating to our products and on which you rely. Can try to resolve any customer concern through our Customer Service Team Customer at or send an email to customer carglassprollc@gmail.com You agree to negotiate with us in good faith about your problem or dispute. Yes for For some reason your problem or dispute is not resolved to your satisfaction within 30 days after receiving your written dispute, you agree to the dispute resolution provisions set forth below. By accepting the Terms, you agree that you are obligated to resolve any claims that you may have against the Site or our Services individually through arbitration. You and we agree that any dispute between us (including any dispute between you and a Car Glass Pro third-party agent) will be resolved through final and binding arbitration and not in court, except that you may File claims in small claims court if your claims qualify. This includes, without limitation, (a) any dispute, claim or controversy arising out of or relating to relating to any part of the Terms, (b) the existence, breach, termination, execution, interpretation or validity thereof; or (c) your access or use of the services or products of the Site at any time.

25.2 THERE IS NO CLASS ACTION.

You and we agree that any dispute resolution procedures will be will be carried out only on an individual basis and not in a class action, consolidated or representative. This means that you and we agree to arbitrate solely in our individual capacities, not as a representative of a class action, class member, or attorney general. Additionally, an arbitrator may not consolidate more than one person's claims and cannot otherwise preside over any type of representative proceeding or collective.

25.7 VOLUNTARY EXCLUSION PROCEDURE APPLICABLE TO ALL CONSUMERS.

You may opt out of this arbitration agreement by mailingat carglassprollc@gmail.com with the following information requested: (1) your name; (2) the Terms URL; (3) your address; (4) your telephone number; (5) and a statement clear that you want to waive this arbitration provision in the Terms. The advertisement resignation must be sent by email no later than 30 days after the date you first accept these Terms. 26. Limitation of the period for submitting claims ANY CAUSE OF ACTION OR CLAIM YOU MAY HAVE ARISING OUT OF OR IS RELATED TO THESE TERMS OF SERVICE OR THE SERVICES MUST COMMENCE WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION AROSE; OF OTHERWISE, SUCH CAUSE OF ACTION OR CLAIM SHALL BE PROHIBITED. PERMANENTLY. If a court or other tribunal of competent jurisdiction finds that any provision of these Terms of Service is invalid, illegal or unenforceable for



any reason, said provision will be eliminated or limited to the minimum necessary so that the remaining provisions of the Terms of Service remain in full force and effect. By For example, if a provision of these Terms of Service is determined not to be applicable, we agree that an arbitrator (or, if permitted, a court) will only overrule that provision and that the remaining terms of these Terms of Service will remain current.

27. Non-assignment; waiver and divisibility

You may not assign these Terms of Service without the prior written consent of Car Glass Pro and any purported assignment in violation of these Terms of Service will be null. No waiver by Car Glass Pro of any term or condition set forth in these Terms of Service shall be deemed a further waiver or continuation of such term or condition or a waiver of any other term or condition condition, and any failure of Car Glass Pro to enforce any right or provision under these Terms of Service shall not constitute a waiver of such right or provision. If any part of these Terms is held to be unenforceable or illegal by any reason, (1) the unenforceable or illegal provision will be severed; (2) the separation of the unenforceable or illegal provision will have no impact on the remainder of the Agreement. Arbitration or the ability of the parties to compel arbitration of any claim remaining individually in accordance with the Arbitration Agreement; and (3) in the extent any claim must proceed on a collective, consolidated or representative, such claims must be litigated in a civil court of jurisdiction jurisdiction and not in arbitration, and the parties agree that the litigation of such claims will be will be suspended pending the outcome of any individual claim in arbitration.

**Service 24/7 (408) 335-5909
carglassprollc@gmail.com**

